

TERMS AND CONDITIONS

The booking fee applies in high season only.

1 – GENERAL : all bookings are final after our agreement only and after reception of the fully completed contract together with the corresponding payment. Any reservation is nominative and cannot, under any circumstances, be transferred or sub-let. The geographical attribution of a campsite pitch or rental accommodation depends on the requirements of planning.

° *Without any written message of the client* indicating a delayed arrival, the reservation becomes available 24 hours after the arrival date on the contract and full payment of the stay remains required.

° *The balance of your stay* is due upon arrival prior to your installation.

° *Delayed arrival or shortened stay* : no refund or deduction will be made in case of late arrival or early departure.

° *Upon arrival*, the client must take note of the internal regulations of the campsite.

2 - CAMPSITE PITCHES : are for up to 6 people and one vehicle. Any additional vehicle must be parked on the private car park of the campsite and is subject to a fee. Arrivals and departures are possible each day. If possible please avoid Saturdays in high season.

3 - RENTAL ACCOMMODATIONS : Strictly no-smoking. In season the arrivals and departures are on Saturday. Only one vehicle is allowed on the pitch, unless management agreed otherwise.

° *In off season*, arrivals and departures are possible any day, with a minimum of 2 nights. The client has to do the final cleaning and return the accommodation perfectly clean. Otherwise a sum of **60 €** (cleaning fee) will be charged.

4 - DEPOSIT : for all accommodations and groups (of campers) a deposit of **300 €** will be required on arrival and returned on departure after inspection and after any possible deductions made for loss, damage and cleaning fee if the latter has not been made properly.

5 - CANCELLATION OF STAY : More than one month before the scheduled arrival date, the deposit and the booking fee will be kept by the campsite and remain valid for another stay, at latest the next season.

Less than one month before the scheduled arrival date: the campsite will keep the total amount paid and retains the right to rent the accommodation or campsite pitch without any compensation or refund. Besides, the balance of your stay will be charged.

All cancellations must be confirmed in writing. If cancellation is due to the campsite, the client will be completely refunded.

6 - INSURANCE : The client must be covered by civil liability insurance. Children are under the responsibility of their parent, no matter what they are doing or where they are on the campsite.

In order to alleviate any misadventures of your stay, we advise you to subscribe a cancellation insurance for reimbursement of potential prejudice.

° *The campsite is in no way responsible* for theft, loss or any damage (vehicle or other) during or after your stay, or in case of failure or turning off of technical equipment. For these personal guarantees it is essential to ask your insurer for a holiday accommodation extension to your household insurance policy.

7 - PETS : Dogs are allowed (except of 1st and 2nd category in France), kept on a lead and equipped with identification and certificate of vaccination.

Pets are never to be left alone in the accommodations or on site and are not allowed on beds or sofas at the risk of partial deduction of the deposit.

8 - SWIMMING POOLS : all customers have to comply with the internal regulations. Access is permitted only to those wearing a bathing suit. *Shorts and boxershorts (whatever texture) are not allowed.* Any specificity or medical exemption must be made clear to the management for potential agreement for access to the swimming pools.